

**W** WESTERN MICHIGAN UNIVERSITY  
**CAIA Request Form**

Enter item barcode and request number below

Item Barcode \_\_\_\_\_

ILLiad Request Number \_\_\_\_\_

**SUBMIT**

# Streamlining ILL Article Retrieval Requests from Archives

a work in progress...

Roy Zimmer & Rohit Bandooni

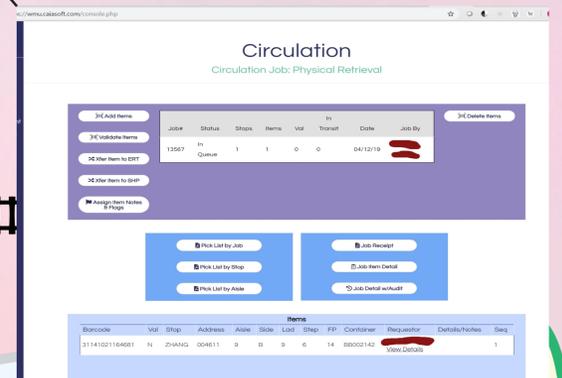
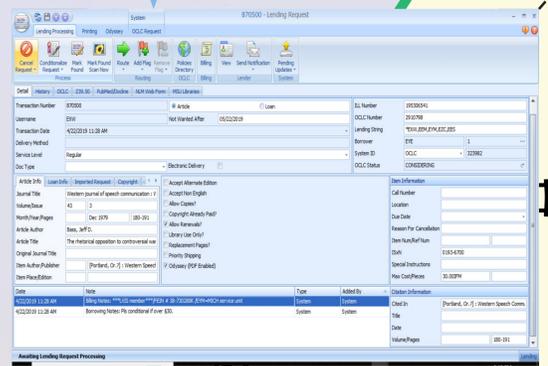
our current program: manual data entry  
*future: replace manual data entry with automated data retrieval*

patron requests article

ILLiad

Alma

Caia



Caia

send email

receive email

create request

process accumulated requests



request details:

ILLiad request number	item call number
patron name	item barcode
magazine title	article title
magazine volume	article author
magazine issue	article pages
magazine year	ILLiad request note ( <i>future enhancement</i> )
magazine month	

- previous human labor (before program)
- current human labor