

Sailing the Storm: Transitioning Resource Sharing Services in Turbulent Times

**Presented by Kettering University Librarians:
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Introduction



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Kettering University Library



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Kettering University Library

Kettering University History

- Located in Flint, MI
- Established in 1919
- Private STEM
- Term Scheduling
- Co-Op Model



100+ eDatabases

Subjects: STEM, etc.

1 Million eBooks

Primarily a digital collection, 30k print books

100K eJournals

Includes 5 site licenses

87k Videos

Includes AVON, new streaming database

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In the Coming Years!

Transitions in the Background

- **Staffing Updates**

- September 2021 > June 2022
- Position Restructuring

- **Services Affected**

- OCLC - April 2022 to July 2022
- MelCat - Sept. 2021 to *July 2023*



01

Verbiage Transition

From InterLibrary Loan to Materials on Demand

Moving from ILL to MoD

- Why?
 - Often Misunderstood by Patrons
 - Service Rebrand
 - Uniform = More materials included
 - Direct = One Portal
 - Electronic Friendly = One Form



"What's in a name?" by [Jack Dorsey](#) is licensed under [CC BY-ND 2.0](#).

Updates

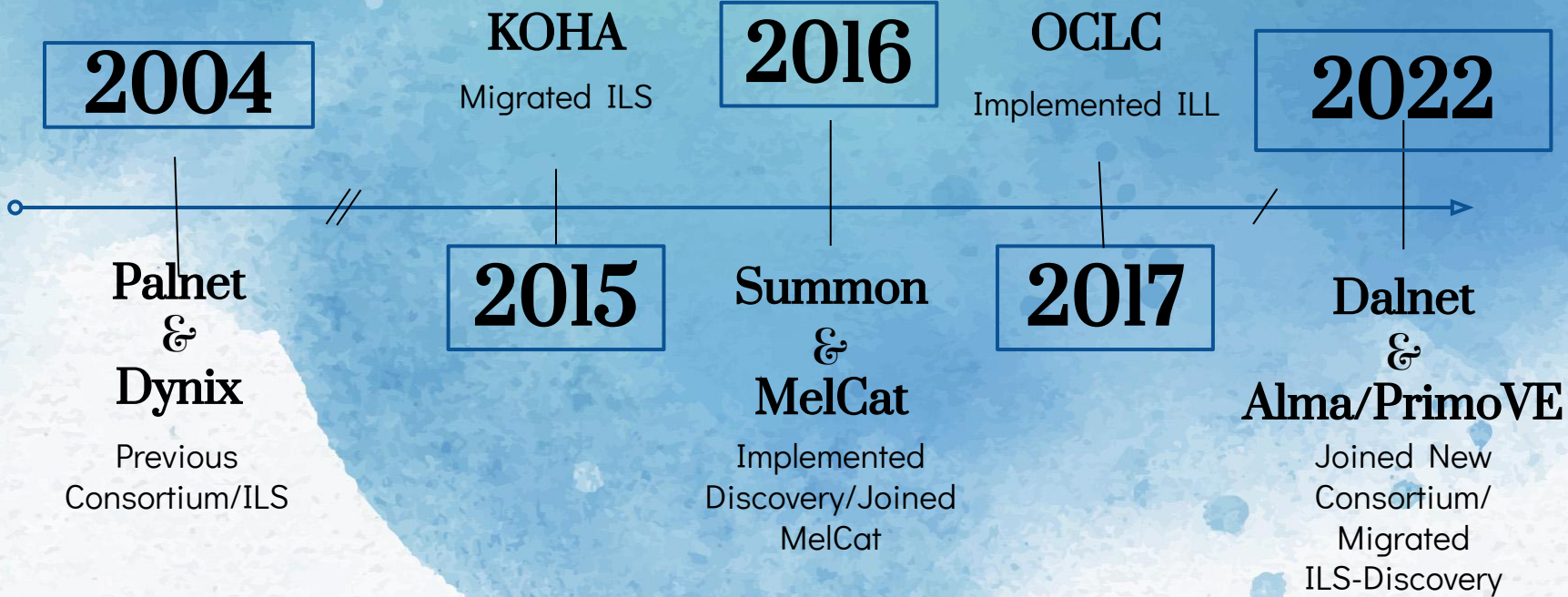
Email/Website	Springshare	ILS: Alma	Discovery: PrimoVE
<ul style="list-style-type: none">● Email Change● Website Updates<ul style="list-style-type: none">○ Menu/Pages	<ul style="list-style-type: none">● Libanswers<ul style="list-style-type: none">○ Ticket System/Triage○ Ref. Analytics● LibGuides<ul style="list-style-type: none">○ MoD LibGuide● Libwizard<ul style="list-style-type: none">○ New Request Form	<ul style="list-style-type: none">● Resource Sharing Library	<ul style="list-style-type: none">● Resource Sharing Form

02

Systems Migration

New ILS & Discovery System

Systems Timeline



Migration: ILS & Discovery

- **Alma - Internal**
 - No Shared Catalog/Network Lending
 - Resource Sharing Library = Initially
 - Lending Requests = NO
 - Borrowing Requests = Initially
 - Feeds from Resource Sharing Form in PrimoVE
 - Real-time availability with OCLC had to be set up again with the Z-server
- **PrimoVE - External**
 - Resource Sharing Form
 - Quick Links
 - Hidden for Available Content

SearchEverything



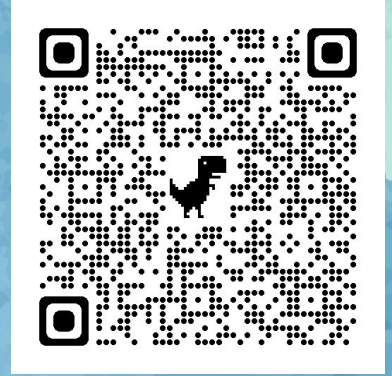
The screenshot shows the Kettering University SearchEverything website. At the top, there is a navigation bar with the Kettering logo on the left and several search options: NEW SEARCH, JOURNAL SEARCH, POPULAR MAGAZINES, CITATION SEARCH, MATERIALS/MOD REQUEST FORM, and COURSE RESERVES. On the right side of the navigation bar, there are icons for a search engine, a magnifying glass, and a person, along with the text "Sign in" and "Menu". Below the navigation bar is a large search input field with the placeholder text "Search everything". To the right of the search field is a microphone icon and a magnifying glass icon, and the text "ADVANCED SEARCH". Below the search field is a row of icons for different search categories: All, Books, Articles, Journals, Images, Collections, and Video/Film. On the right side of the page, there is a vertical button that says "Ask a librarian". The main content area is divided into three columns. The first column has a heading "How does this work?" and a paragraph explaining that SearchEverything provides simple, one-stop searching for books and e-books, videos, articles, digital media, and more. It also helps you manage your research. Below this paragraph is a section titled "Sign-in in order to:" followed by a list of bullet points: "Renew or request pick-up of physical materials available in the library via our Luxer Smart Lockers, located in the Academic Building (to the right of room 2-202, material returns are on the left in the drop-box), next business day or sooner delivery available" and "Request electronic or physical materials available from other libraries". The second column has a heading "Where can I get help?" and a link that says "Ask a librarian how to start your search". The third column has a heading "Follow us on Social Media" and icons for Instagram, Facebook, Twitter, and YouTube.

03

Service Migration

Redefining Space

“The 105,000-square-foot, state-of-the-art Learning Commons will serve as the hub of faculty-student interactions, student-industry collaboration, flexible learning spaces, and the next century digital library.” (Statement from Kettering University)





Learning Commons



- Knowledge Bars aka Service Desks
 - 3rd & 4th Floor
- Staff Rotations
- Roving Research
- Instruction
- More Interaction
- Art Gallery/Reflection Room







AB Library

- Staff Offices
- Houses Print Collection
 - Browsing Available by Appt in LibCal
- Material Delivery
 - Staff or Patron place hold in SearchEverything
 - Pick-ups in Smart Lockers



WE MOVED!
Library Services Have Moved to the Learning Commons

Look for the Librarians on the 3rd and 4th floors, above the coffee shop.

QUESTIONS?
Please ask us or write to library@kettering.edu

VISIT US VIRTUALLY
my.kettering.edu/page/library



Kettering
UNIVERSITY

04

Looking Ahead

Future Plans and Ideas

Future projects

- *Ongoing* MeLCat Implementation - July 2023
- “Ongoing* Open Access/Open Educational Resources
- Deselection of Books
- ILL Lending of eBooks
- New System? Data sync in Alma

Thank you!

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Questions?