Sailing the Storm: Transitioning Resource Sharing Services in Turbulent Times

Presented by Kettering University Librarians:
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Introduction

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Kettering University Library

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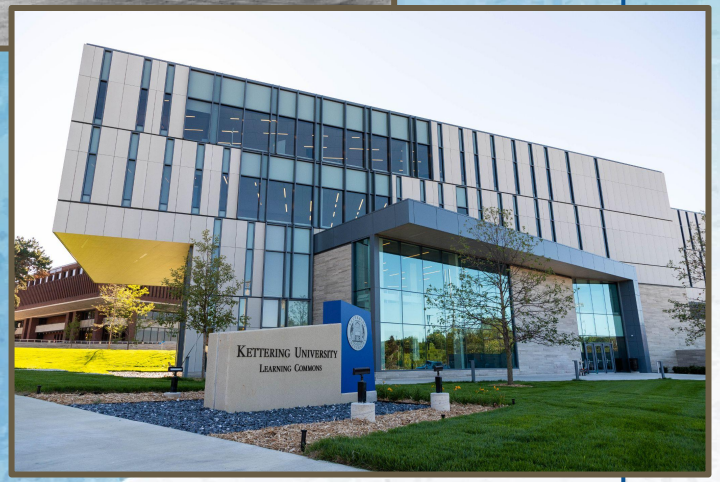
Kettering University History

- Located in Flint, MI
- Established in 1919
- Private STEM
- Term Scheduling
- Co-Op Model



100+ eDatabases

Subjects: STEM, etc.

1 Million eBooks

Primarily a digital collection, 30k print books

100K eJournals

Includes 5 site licenses

87k Videos

Includes AVON, new streaming database

Table of Contents

01 **Verbiage Transition**
From ILL to MoD

02 **System Migrations**
ILS/Discovery Migration

03 **Service Migration**
Removing Physical Constraints

04 **Looking Ahead**
In the Coming Years!

Transitions in the Background

- **Staffing Updates**
  - September 2021 > June 2022
  - Position Restructuring
- **Services Affected**
  - OCLC - April 2022 to July 2022
  - MelCat - Sept. 2021 to *July 2023*

01 Verbiage Transition

From InterLibrary Loan to Materials on Demand

Moving from ILL to MoD

- Why?
  - Often Misunderstood by Patrons
  - Service Rebrand
    - Uniform = More materials included
    - Direct = One Portal
    - Electronic Friendly = One Form

"What's in a name?" by Jack Dorsey is licensed under CC BY-ND 2.0.

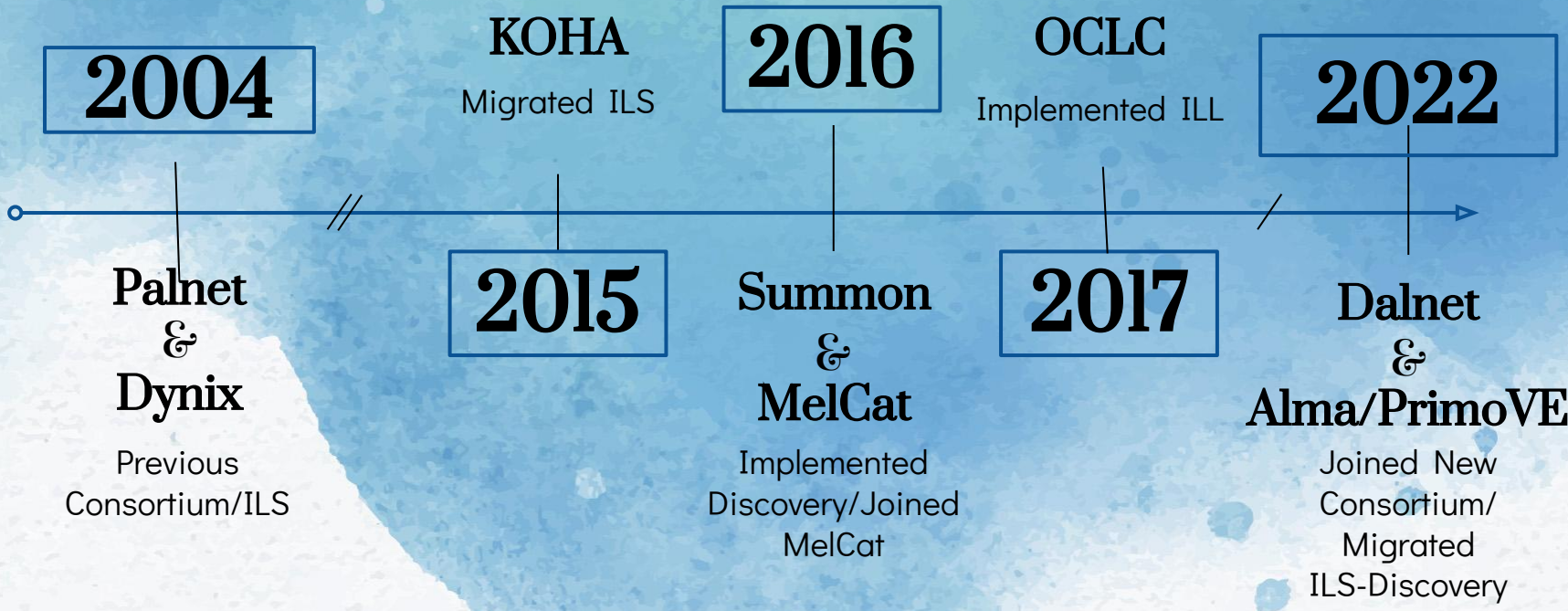
Updates

Email/Website	Springshare	ILS: Alma	Discovery: PrimoVE
● Email Change ● Website Updates ○ Menu/Pages	● Libanswers ○ Ticket System/Triage ○ Ref. Analytics ● LibGuides ○ MoD LibGuide ● Libwizard ○ New Request Form	● Resource Sharing Library	● Resource Sharing Form

02 Systems Migration

New ILS & Discovery System

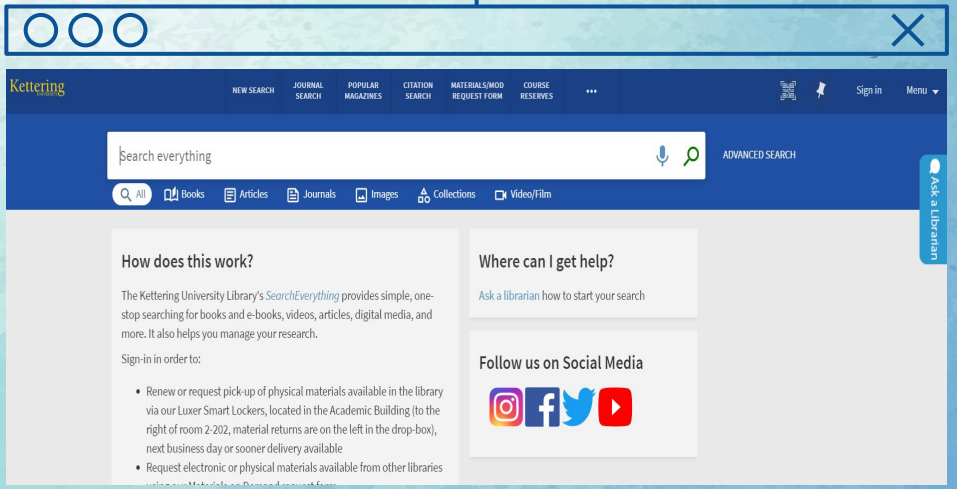
Systems Timeline



Migration: ILS & Discovery

- **Alma - Internal**
  - No Shared Catalog/Network Lending
  - Resource Sharing Library = Initially
  - Lending Requests = NO
  - Borrowing Requests = Initially
    - Feeds from Resource Sharing Form in PrimoVE
  - Real-time availability with OCLC had to be set up again with the Z-server
- **PrimoVE - External**
  - Resource Sharing Form
    - Quick Links
    - Hidden for Available Content

SearchEverything

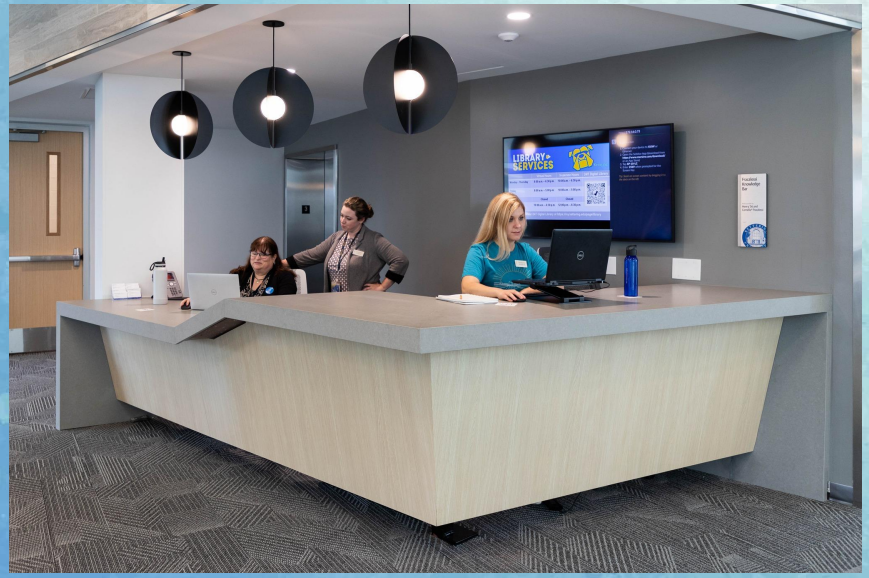


03 Service Migration

Redefining Space

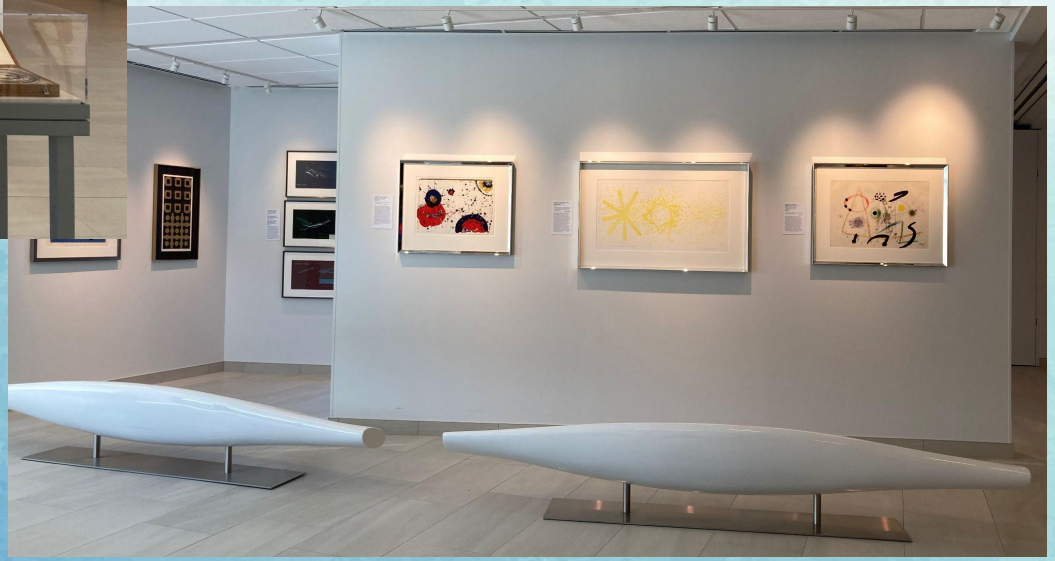
“The 105,000-square-foot, state-of-the-art Learning Commons will serve as the hub of faculty-student interactions, student-industry collaboration, flexible learning spaces, and the next century digital library.” (Statement from Kettering University)

Learning Commons

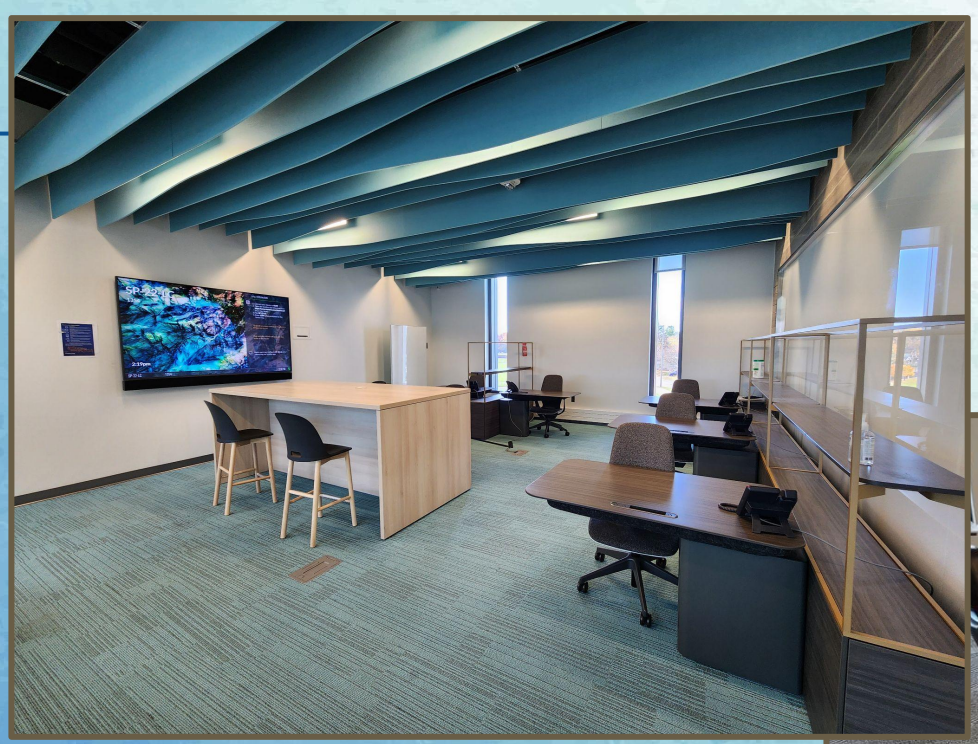


- Knowledge Bars aka Service Desks
  - 3rd & 4th Floor
- Staff Rotations
- Roving Research
- Instruction
- More Interaction
- Art Gallery/Reflection Room

THE LIGHT OF THE PAST IS THE LIGHT OF THE FUTURE
Kettering



GREAT LAKES
COFFEE ROASTING COMPANY
MENU



AB Library

- Staff Offices
- Houses Print Collection
  - Browsing Available by Appt in LibCal
- Material Delivery
  - Staff or Patron place hold in SearchEverything
  - Pick-ups in Smart Lockers

04 Looking Ahead

Future Plans and Ideas

Future projects

- *Ongoing* MeLCat Implementation - July 2023
- “Ongoing* Open Access/Open Educational Resources
- Deselection of Books
- ILL Lending of eBooks
- New System? Data sync in Alma

Thank you!

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Questions?